

Minutes of the Annual Meeting of the Syracuse Regional Airport Authority Friday, September 6, 2019

Pursuant to notice duly given and posted, the annual board meeting of the Syracuse Regional Airport Authority was called to order on Friday, September 6, 2019 at 11:01 a.m. in the Syracuse Regional Airport Authority Board Room located in the Syracuse Hancock International Airport by Chair, Ms. Jo Anne Chiarenza Gagliano.

Members Present:

Ms. Jo Anne Gagliano – Chair
Mr. William Fisher
Dr. Shiu-Kai Chin
Mr. John B. Johnson, Jr.
Mr. Kenneth Kinsey
Mr. Michael Lazar
Mr. Robert Simpson
Mr. Michael Quill (arrived 11:06 a.m.)
Mr. Damian Ulatowski (arrived 11:03 a.m.)
Ms. LaToya Allen

Members Absent:

Dr. Donna DeSiato

Also Present:

Onondaga County Executive, J. Ryan McMahon II
Honorable Ben Walsh, Mayor, City of Syracuse
Mr. H. Jason Terreri
Mr. Trent Amond
Mr. John T. Carni
Ms. Cheryl Herzog
Ms. Jennifer Sweetland
Mr. Brian Dorman
Ms. Debi Marshall
Mr. R. John Clark
Hon. Morris Sorbello
Mr. Michael Chapman

Roll Call

As noted, all Board members were present other than Dr. Donna DeSiato.

Ms. Jo Anne Gagliano, Chair

Chair Gagliano started by welcoming everyone to the scheduled Annual Meeting of the Board at 11:01 a.m. Chair Gagliano thanked everyone who helped during the terminal improvement project.

Honorable Ben Walsh, Mayor, City of Syracuse

Mayor Walsh congratulated everyone at the airport for all of their hard work for creating such a beautiful new facility. The Mayor also commented on the tremendous increase in growth SYR is experiencing and his excitement regarding that as well as continuing an already established working relationship with new Executive Director Terreri. Mayor Walsh again thanked authority employees as well as City of Syracuse employees. He acknowledged all of the partners assisting the terminal improvement project and the airport, Onondaga County Executive, J. Ryan McMahan II, Representative Katko, Governor Cuomo and all of the supporting investment made, and the TSA, especially during the government shutdown. Mayor Walsh reiterated the City of Syracuse's partnership with the authority.

Presentation of the 2019 Annual Report to the Community

Chair Gagliano agreed with Mayor Walsh in congratulating all of the employees and partners for their hard work and dedication. Chair Gagliano introduced Jason Terreri and encouraged people to get to know him and all that his experience is bringing to the authority and is looking forward to development of updated future strategic planning.

Executive Director Terreri highlighted some items in particular during a presentation of the annual report. He explained that the results over the last year is a testament to everyone at the airport. This report has been dedicated to the employees of the TSA for their remarkable customer service to the public, especially during a year with a government shutdown resulting in missed paychecks, yet TSA employee attendance and dedication to their jobs remained steady at SYR and maintained a safe airport. Director Terreri went through the report highlighting experiences during the terminal improvement project with the group, highlighting that there was a 12% increase in year over year passenger traffic, 5 new routes were added increasing growth capacity with now having a record 24 non-stop destinations. He explained that the SRAA team is made up of City of Syracuse employees and Regional Airport Authority employees, yet no one would know that since everyone works so well together, as a team. Director Terreri announced the two Employee Spotlight of the Year winners, Elana Essig, Management Assistant with the Syracuse Regional Airport Authority and Tom Meeker, Carpenter with the City of Syracuse and each were recognized by their peers for their instrumental contributions to the airport and gave many examples of how reliable and dedicated these employees are. The Employee of the Year was recognized as Ms. Debi Marshall, Human Resources Manager for the Authority. Debi has shown compassion and dedication to the authority, rolled out new payroll system, is our ADA coordinator, created new policies and procedures, training, Employee Assistance Program, and many other things in the day to day operations in a friendly, welcoming manner.

Over the next year, the SRAA wants to create a sense of place, improve the customer experience, continue to create a cost-competitive environment and experience overall growth. The Executive Director shared information regarding future planning in air service development including new markets and seeking out new carriers and markets for both leisure and business travelers.

Onondaga County Executive, J. Ryan McMahon II

Onondaga County Executive McMahon took a moment to again thank the airport, congratulate the board and the team partners for making the SYR airport a friendlier and more welcoming place in our community. The airport is an important aspect of the business and local community in all sectors and he is proud of the work that everyone has done with communication and collaboration on utilization of the SYR facility and looks forward to continued growth to compliment the successes on every level in our community.

Adjournment

Having no other topics brought to the meeting, a motion was made by Mr. Lazar and seconded by Mr. Quill to adjourn the meeting and was unanimously approved.

The meeting was adjourned at 11:21 a.m.