

1. Please provide complete inventory list:

- 2 Servers
- 21 Virtual Machines

2. Make and models of the servers

- Cisco UCS 5108 Blade Server Chassis
- Cisco UCS B200 M5 Blade Server

3. Operating systems on the Servers

- Microsoft Windows Server 2008 R2
- Microsoft Windows Server 2012 R2
- Microsoft Windows Server 2008
- Linux CentOS
- Linux CentOS, APC PowerChute Proprietary
- Microsoft Windows 7 Enterprise
- Linux – Other, Alerton Proprietary
- Barracuda Spam & Virus Firewall 300v, Virtual - Linux – Other, Barracuda Proprietary
- Cisco FMC, Virtual - Linux – Other, Cisco Proprietary
- Linux – Other, VMware Proprietary , VMware vCenter 6.5

4. Desktops/Laptops

A. Total number of desktops and laptops

- Quantity 63 – Desktops
- Quantity 10 – Laptops
- Quantity 5 - Tablets

B. Make and models of the desktops and laptops

1) Desktops

- (50) HP EliteDesk 800 G1 SFF
- (1) Dell OptiPlex 755
- (1) HP Z220 CMT Workstation
- (2) Dell OptiPlex 760
- (2) Dell OptiPlex 745
- (1) Dell OptiPlex GX620
- (2) HP Z440 Workstation
- (6) HP EliteDesk 800 G3 SFF
- (2) HP EliteDesk 800 G4 SFF

2) Laptops

- (4) HP ProBook 450 G1
- (2) MacBook8,1
- (1) HP EliteBook 1030 G1
- (1) HP EliteBook 840 G3
- (3) HP EliteBook 850 G3

3) Tablets

- (5) Microsoft Tablets

C. Operating systems on the laptops

- Microsoft Windows 7 Professional (Service Pack 1)
- Microsoft Windows 10 Pro v1803

5. Networking Equipment

A) Total Number of Firewalls

- Quantity 1 - Firewall

B) Make and models of the Firewalls

- Cisco ASA 5516X w/ FirePower

C) Total Number of Routers

- Quantity 1 - Router

D) Make and models of the Routers

- Cisco ISR 4321

6. Printers

A) Total number of Multifunction Printers

- Quantity 50+ - Multifunction and Network Printers

B) Total number of Network Printers

- Same as above

7. Network diagram

- Not Available

8. Total number of end users

- Quantity 100+ - Users

9. List of applications and roles on the servers. For example, Active Directory, Exchange, SQL

- SDC, Active Directory, DHCP, DNS
- PDC, Active Directory, DNS, Meraki Radius Server
- Microsoft Exchange Server 2013
- Flight Information Display Systems
- Microsoft Dynamics SL
- File Server
- GE Gate Electrification
- Alerton HVAC, BACTalk
- Management Server
- Cacti, Netflow
- APC PowerChute Network Shutdown
- Print Server
- Qware Work Order System
- Remote Desktop Server for Emergency Operations Center
- Sage Fixed Assets
- Daktronics Signs
- Legacy XactTime Payroll Server, Historical Documentation
- Alerton HVAC, WEBtalk
- Barracuda Spam & Virus Firewall 300v – Virtual Spam Filter
- Cisco FMC – FirePower Management Center

- SRAAVCENTER - vCenter
10. Total number of Storage Devices (NAS, SAN)
- Nimble Storage CS1000H SAN
 - Barracuda Backup 690
 - Barracuda Message Archiver 350
11. Total number of WiFi/Access Points
- 41
12. Total number of VOIP phones
- 0
13. What are the requirements for onsite support?
- At least once a week and as needed
14. Please make MS Word versions of the Forms available in the SYRAA RFP 2019-02 folder located on URL <https://www.syrara.com/bids-rfp-rfq/>
- No, the PDF forms were provided with the bid document.
15. Please confirm if scanned copies of forms signed by Subcontractors will suffice or same have to be 8 original copies bearing “wet ink” subcontractor signatures (and such originals be included in each of 8 copies of Bid Proposal submission packages)
- Copies are fine
16. Request “registered mail” be substituted with “email”?
- Yes, this should read e-mail
17. Please clarify what contract reference shall be used in “Contract #” and what county shall be named in “county”
- IT RFP #2019-02 - Onondaga County
18. In regard to the last sentence of Section 1.6, this implies a termination for convenience right of any awarded contract with no required notice. Will the Airport Authority consider including a reasonable notice period if it must retain a termination for convenience, right?
- To be negotiated in final agreement with selected vendor.
19. In regards to section 5.5, Can the Airport Authority please clarify the amount of such administrative fees and the minimum response times?
- To be negotiated in final agreement with selected vendor.
20. (Section 5.5) Can the Airport Authority confirm that these above listed requirements are applicable to this RFP as no steel or manufactured goods are the subject of the RFP and this is not a public works contract?
- N/A
21. In light of the requirement to propose “lowest discounted governmental rates,” please confirm that Respondent is not disqualified if it does not have discounted governmental rates.
- Yes, confirmed.
22. Please provide details of their network design and connections
- Not Available
23. Please provide last year’s incident history for all the Information Technology listed.
- We do not maintain this data

24. Please provide last year's change request history for all the Information Technology listed.
 - We do not maintain this data
25. Please provide last years' service request history for all the Information Technology listed.
 - We do not maintain this data
26. Can SYR clarify the scope of Security System computing, Muzak, Everbridge Emergency Notification System and QueCentre Work Order System and what components are in scope?
 - The scope is minimal e.g. coordinating network connections
27. Can SYR provide how many wired and not wired internet connections and confirm quantity, types of connections and network components (make/model/age) for Telecommunications that are in scope?
 - There are no telecommunications in this scope
28. Can SYR clarify if hardware is in or out scope for FIDS, GIDS, Baggage Claim Information Display System, Outdoor Electric Signage and provide hardware quantities, make/models/age if applicable?
 - It is out of scope
29. How many website domains, Terminal Television Displays and Hearing-Impaired Video Phones are in scope? What are the makes/models/age of Television Displays and Video Phone hardware?
 - We have 16 domain sites
 - The other items listed are out of scope
30. It is our understanding that every employer is required by law to be equal opportunity employers. How does the EEO requirement goal of 10% to 20% contract apply?
 - Correct per Article 15A, you not only have to show your MWBE utilization on the contract, but also your Workforce Diversity by filling out form SRAA 5001, Equal Employment Opportunity Staffing Plan
31. What is the SYR Authorities' current MWBE attainment rate?
 - N/A
32. Can SYR Authority provide a list of MWBE previously used at the airport that they would consider using again?
 - We do not maintain a list
33. What weight is given to the MWBE compliancy in the supplier selection criteria?
 - MWBE compliance is one of several factors considered in making an award
34. Is additional weight in selection criteria is given for providing Service-Disabled Veteran-Owned Businesses (SDVOB) rendered services? If yes, please quantify.
 - SDVOB compliance is one of several factors considered in making an award
35. Please delineate the portion of the RFP scope currently performed by the incumbent.
 - All
36. How many dedicated/proprietary check-in counter workstations are assigned to each airline? How many check-in counter workstations are shared by the remaining airlines?
 - N/A
37. The example of services not covered by the fee include; "number of servers and PC's", which implies service charges based on volume of units. However, the pricing table in

Attachment A6 only provides for charges based on “Hourly Rates”. Please provide a Bid Sheet with Billing Category pricing based on unit volumes.

- **N/A**

38. Who is the current IT Provider?

- **M.A. Polce**